

**ADDENDUM A  
NEW YORK STATE THRUWAY AUTHORITY  
AUTHORIZED TOWING, WINCHING RATES & ROADSIDE SERVICE  
VEHICLES 10,000 LBS. AND UNDER  
MAXIMUM ALLOWABLE RATES – EFFECTIVE 5/20/2022**

Service/Hook Up Fee			
Division*	Daytime**	Night/Weekend/Holiday***	Per Mile Fee
NY	\$120.00	\$150.00	\$7.00
Albany, Syracuse, Buffalo	\$110.00	\$130.00	\$7.00
<p>Towing Mileage is calculated once the disabled vehicle is in tow. Towing rates include the appropriate division Hook Up Fee plus \$7.00 per mile to the desired location specified by the customer.</p> <p>*Division Rates are determined by divisional boundaries. ** Daytime Hours: Monday – Friday 6:01 AM to 9:59 PM ***Night/Weekend Hours: Monday – Friday 10:00 PM to 6:00 AM; Friday 10:00 PM – Monday 6:00 AM Holiday Hours: 12:00 AM to 11:59 PM Authorized Holidays (Day Holiday Falls): New Year’s Day (Jan. 1<sup>st</sup>), Memorial Day, Independence Day (July 4<sup>th</sup>), Labor Day, Thanksgiving Day, Christmas Day (Dec. 25<sup>th</sup>). (Rate is determined by dispatched time from TSOC)</p>			
<p>Note: A flat fee of \$250.00 for the use of a rotating flatbed may be charged if the vehicle is towed back to the firm’s shop. Mileage may be added to this fee, at the rates listed above, if the vehicle is towed to a location other than the firm’s shop. The operator must provide documentation for the need to have used this equipment.</p>			
<b>ROADSIDE SERVICE RATE</b>	<b>Appropriate Division’s Service Fee Plus Fee for Services Provided</b>	Tire Change, Fuel Delivery, Battery Boost or Lock Out Service - \$20.00 additional charge for each service performed. Fuel Deliveries - minimum of 3 gallons of “mid-grade” gasoline (89 octane) or diesel which shall be billed to the customer at posted retail price	
<b>WINCHING RATE</b>	<b>Appropriate Division Service Fee Plus Fee for time</b>	1 – 30 Minutes	\$60.00
		Each additional 15-minute period	\$30.00
<b>EXTENDED AREA SURCHARGE FEE</b>	This fee is charged with permission granted by the Authority for permanent, extended coverage by a firm in a specified location.	The Appropriate Division Service Fee plus an additional \$40.00 Extended Area Surcharge Fee for Roadside Service Calls and tow- offs.	
<b>FUEL SURCHARGE</b>	The Fuel Surcharge, as determined by the Authority, is subject to change weekly.	<ul style="list-style-type: none"> <li>- A Fuel Surcharge will be added, per responding vehicle to each Service/Hookup Fee. *</li> <li>- An additional Fuel Surcharge, per mile, will be applied for all towed vehicles from the point of hookup to the point of drop-off. This surcharge does not apply if the vehicle is towed back to the Towing Firm’s shop. *</li> </ul>	
*Each Fuel Surcharge added will be listed as a separate line item on the invoice provided			

1. Passenger car/light truck rates apply to any motor vehicle up to 10,000 lbs. gross vehicle weight rating (GVWR) loaded or unloaded. Dual wheel vehicles will not be considered a light vehicle and will be handled at medium duty rate.
2. When a trailer is towed behind a passenger car or light truck, a charge of one-half the tow rate for the first vehicle may be added if both units are towed by one truck. If the trailer is separated and requires towing by separate tow trucks, separate tow charges will be incurred for each unit.
3. Taxi fare as stated in Article C (subsection 4) will be \$2.50 per mile.
4. The Appropriate Division Service Fee may be levied if the vehicle does not require towing after being restored to the pavement.
5. Charges not covered by accepted Auto Club memberships may require immediate payment by Cash, VISA, MasterCard or American Express.
6. A fee of \$25.00 will be allowed for tow vehicle with extended cabs when 3 or more people are transported in the truck. This includes any Pets and/or animals requiring transportation. It is required that all service animals and comfort companion animals be considered passengers.
7. Rapid drying agent (Speedy Dry) may be billed to the customer at actual costs charged to the Authorized Garage plus twenty percent when used to contain or absorb large spills where one or more bags are needed.

**NOTE:** Patrons having any questions concerning the above AUTHORIZED TOWING AND WINCHING RATES should write to:

**DEPUTY DIRECTOR OF OPERATIONS  
P.O. BOX 189  
ALBANY, NEW YORK 12201-0189**

Charges do not include applicable taxes.